



# Form for Exchange, return or claim of product / warranty claim

## Customer information:

Name and surname \_\_\_\_\_ Cell phone number \_\_\_\_\_

Address \_\_\_\_\_ E-mail \_\_\_\_\_

Town and ZIP code \_\_\_\_\_ 

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**Bank account no** \_\_\_\_\_

**IBAN** \_\_\_\_\_

## Where to return the product?

**Bikers Crown s. r. o.**  
**V Lipkách 78/II**  
**50351 Chlumeč nad Cidlinou**  
**Czech Republic**

## Do you need help?

Send an email to:  
[onlinepodpora@bikerscrown.cz](mailto:onlinepodpora@bikerscrown.cz)

## Product exchange

If you like the product, but need a different size or colour, we will be happy to replace it. Just fill out this form. With this form, send unused goods with the original tags back to us at the above mentioned address. You pay the postage towards us and we pay it towards you. We will take care of the rest.

**Invoice / Receipt no.:** \_\_\_\_\_ **Required product to be exchanged:** \_\_\_\_\_

## Product return

Sometimes it just happens that you've not made the right product selection. In this case, you can return the product. We will refund the full amount of the product to your account within 14 days of receiving the package. Please send an unworn / unused product with the original tags together with this filled out form back to above mentioned address. As soon as the returned product arrives, we will send the money to your bank account as soon as possible.

**Invoice / Receipt no.:** \_\_\_\_\_ **Reason for return:** \_\_\_\_\_

## Product claim / Warranty claim

If any defect occurs on product during the use and is not related to normal wear and tear, send us the product with the original tags for claim or warranty claim back together with this filled out form. We will do our best to remedy the situation.

**Invoice / Receipt no.:** \_\_\_\_\_

**Reason for claim / warranty claim:** \_\_\_\_\_

\_\_\_\_\_ **Date** \_\_\_\_\_ **Signature** \_\_\_\_\_